



The Goldberger Co.
36 West 25th Street 17th Fl
New York, NY 10010
Tel: 212-924-1194
www.babysfirstdoll.com



Goldberger Lifetime Guarantee: Replace or Refund

Send your doll to the below address (postage paid by you):

The Goldberger Co. Lifetime Guarantee
36 West 25th St., 17th Floor
New York, NY 10010

UPS is preferred. US dolls allow 4-5 weeks. Foreign dolls allow 5-8 weeks.

Date: _____

Name: _____

Address: _____

City _____ State: _____ Zip _____

Phone: _____ Email: _____

Enter the BB # for your request. The BB # is on the sewn-in Guarantee label.

Request Replacement For BB # _____

Request Refund for BB # _____

NOTE: We must have BB # to identify the doll, for repair, replacement or refund.

SEND THE DOLL With This Form:

1. Customer pays shipping costs to us, Goldberger pays return shipping costs. UPS is the fastest, most reliable way to return dolls. If sending by Parcel Post we recommend you get a proof of delivery. Please keep a copy for your records.
2. We will refund the average Retail Price. All refunds will be in US Currency.
3. Replacements will be made with the closest equivalents we have available. If nothing is available for replacement, then a refund will be issued .
4. If you include an email address, we will notify you when the replacement or refund is sent, otherwise there will be no notification.

