



The Goldberger Co.  
 36 West 25<sup>th</sup> Street 14<sup>th</sup> Fl  
 New York, NY 10010  
 Tel: 212-924-1194  
 www.goldbergertoy.com



## Goldberger Lifetime Guarantee: Replace or Refund

Send your doll to the below address (postage paid by you):

The Goldberger Co. Lifetime Guarantee  
 36 West 25<sup>th</sup> St., 14<sup>th</sup> Floor  
 New York, NY 10010

UPS is preferred. US dolls allow 4-5 weeks. Foreign dolls allow 5-8 weeks.

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City \_\_\_\_\_ State: \_\_\_\_\_ Zip \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Enter the BB # for your request. The BB # is on the sewn-in Guarantee label.

Request Replacement For BB # \_\_\_\_\_

Request Refund for BB # \_\_\_\_\_

NOTE: We must have BB # to identify the doll, for repair, replacement or refund.

### SEND THE DOLL With This Form:

- Customer pays shipping costs to us, Goldberger pays return shipping costs. UPS is the fastest, most reliable way to return dolls. If sending by Parcel Post we recommend you get a proof of delivery. Please keep a copy for your records.
- We will refund the average Retail Price. All refunds will be in US Currency.
- Replacements will be made with the closest equivalents we have available. If nothing is available for replacement, then a refund will be issued .
- If you include an email address, we will notify you when the replacement or refund is sent, otherwise there will be no notification.

